# **NEUROLOGY OFFICE**

# JOSEPH KANDEL, M.D.

# & ASSOCIATES

### PATIENT FINANCIAL POLICY

As health care providers we are committed to providing our patients with the best medical care possible. As a business, we are committed to providing a streamlined fiscal process that allows our patients to clearly understand their financial responsibility.

# **Identification**

- Proper identification must be presented prior to service being rendered.
- Current insurance cards must be presented prior to service being rendered.

#### **Commercial Health Insurance**

- Insurance companies require that co-payments are collected prior to service.
- New co-insurance or deductible amounts will be billed after the date of service.
- These amounts can only be calculated after your appointment.
- Neurology Office does not contract with every insurance company.
- Patients are responsible for asking if Neurology Office participates with their insurance.

#### Medicare

 Neurology Office will submit claims to Medicare, however you may need to sign an ABN form for non-covered services.

#### **Worker's Compensation**

- Patients are financially responsible for medical services related to Worker's Comp if insurance does not pay.
- Patients will supply WC contact information prior to services being rendered.

# Motor Vehicle/Third Party Liability

- Patients are financially responsible for medical services related to motor vehicle accidents.
- Patients shall supply auto insurance, third party and/or attorney information.

### **Self Pay**

- Self-pay accounts exist if patients have no insurance coverage.
- Payment is expected in full at time of visit.

# **Statements/Payments**

- Statements are sent to patients on a monthly basis showing outstanding balances.
- Patient is responsible for balances not paid by insurance.
- We accept all major credit cards, checks, money orders and cash.
- A fee of \$25 will be charged for all returned checks.

I hereby assign, to Neurology Office, Joseph Kandel MD & Associates, payment of medical reimbursement benefits under my insurance policy. I authorize the release of any medical information needed to determine my benefits. This authorization shall remain valid until written notice is given by me revoking said authorization. I understand I am financially responsible for all charges whether or not they are covered by my insurance policy, as well as any copayments, or co-insurance.

Printed Name:	
Signature:	
Date:	